

Building a Single Source of Truth: How Daifuku Oceania Transformed Operations with IFS Cloud

About Daifuku Oceania

Daifuku Oceania provides material handling solutions, software, business intelligence and operational support for the aviation and intralogistics industries.

Part of the Daifuku Group - one of the world's largest material handling providers - the business combines manufacturing and systems integration expertise, with offices across Australia, New Zealand, Malaysia and Japan.



Industry

Manufacturing (Automation, Intralogistics, Aviation)

THE CHALLENGES



Disconnected Systems and Fragmented Processes

Before IFS Cloud, Daifuku Oceania operated across several disconnected legacy systems, with information spread between applications, spreadsheets and email-based processes. This resulted in duplicated effort, additional administration and inconsistent ways of working.



Limited Visibility and Data Consistency

Inconsistent business processes and data quality made it difficult to establish a single, reliable view of business performance. Duplicated customer, supplier and asset information also impacted reporting accuracy and decision-making.



Preparing for Future Growth

Daifuku Oceania needed more than a replacement for its legacy applications. The business wanted a modern enterprise platform that could support consistent processes, future integrations, automation, stronger data governance and continued digital transformation.

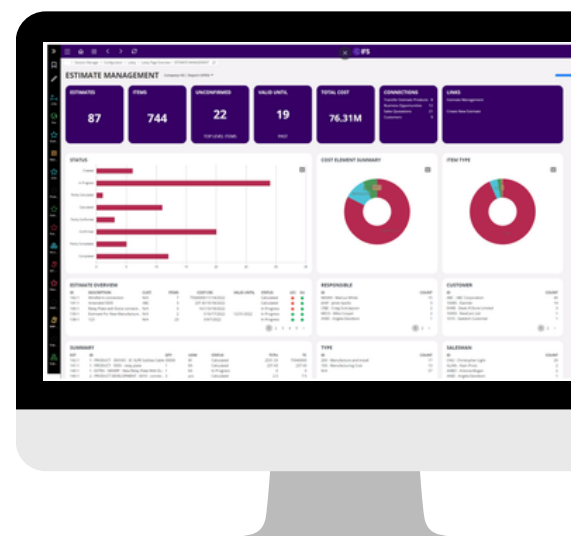
THE IFS SOLUTION



Daifuku Oceania selected IFS Cloud as a single enterprise platform supporting finance, procurement, supply chain, projects and other core business functions. The cloud-based platform provided modern integration capabilities, strong security and compliance, and reduced infrastructure management requirements.

Following a competitive RFP process, InfoConsulting ANZ was selected as implementation partner based on its IFS expertise, regional presence, established relationship with IFS and understanding of business processes.

The implementation followed the IFS Qualification Gate methodology, providing clear governance, milestones and regular checkpoints. InfoConsulting ANZ worked alongside Daifuku Oceania throughout solution design, configuration, testing and delivery, with ongoing support continuing after go-live.



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RESULTS AND IMPACT



A Single Source of Truth

1 IFS Cloud has established a single enterprise platform supporting key business processes across Daifuku Oceania. Teams can work from consistent information, reducing reliance on the disconnected systems and manual workarounds that previously existed.

Greater Process Consistency and Governance

2 Standardised workflows and stronger governance are supporting greater consistency across operational and financial activities. The business also has improved visibility into information across departments and locations.

A Foundation for Future Transformation

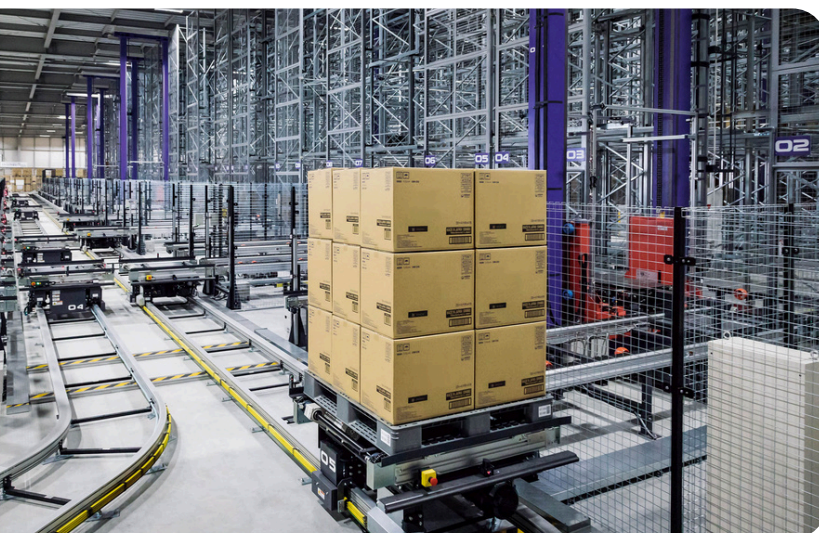
3 Beyond replacing legacy applications, IFS Cloud has established the enterprise platform foundation needed to support future integrations, automation initiatives, stronger data governance and consistent business processes. This positions Daifuku to continue maturing its digital capabilities and support long-term operational growth.



IFS Cloud has given Daifuku Oceania a single platform for growth and transformation. With InfoConsulting ANZ, we've built a foundation for improved visibility, consistent processes and continuous improvement.



Phil Sharples
GM – IT
Daifuku Oceania



LESSONS LEARNED



- Treat ERP as a **business transformation**, not simply an IT project
- Invest early in **change management, user adoption and data quality** to support long-term success.
- Break transformation into **manageable stages** to build confidence and adoption across the business.
- Build a **strong implementation partnership** with clear governance, ongoing support and knowledge transfer.